

Monday, September 16, 2024 at 10:54:23 Eastern Standard Time

**Subject:** Re: Resolution Notification ICT Outage Report from Cable and Wireless (Cayman Islands) Limited 1237679786  
**Date:** Monday, 16 September 2024 at 10:43:50 AM Eastern Standard Time  
**From:** Ian Callow  
**To:** cay-outages@cw.com, ICT OfReg, Outagereports Group  
**Attachments:** image001.png



Redacted under Sec 23 (1) FOI Act (2021 Revision)

Thanks for the notification.


Regards,



**Ian Callow**  
Manager Fixed & Mobile Services  
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E: Ian.Callow@ofreg.ky

**From:** No Reply <noreply@ofreg.ky>  
**Date:** Wednesday, 11 September 2024 at 11:13 AM  
**To:** ICT OfReg <ict@ofreg.ky>, Outagereports Group <outagereports@ofreg.ky>  
**Subject:** Resolution Notification ICT Outage Report from Cable and Wireless (Cayman Islands) Limited 1237679786



 [OfReg ICT Outage Reporting](#)  
Submitted at 09/11/24 11:13 AM

**Number:** 14

**Final Report Due Date:** 25 September 2024 08:50:39

**Submission Type:** Resolution Notification

**OutageType:** Unplanned

**OfReg ICT Outage Reference Number:** 1237679786

**License Type:** Telecom

**Telecom Licensee:** Cable and Wireless (Cayman Islands) Limited

**Name of Technical Contact (person authorized to submit):**

[REDACTED]

**Email of Technical Contact:**

[REDACTED]

**Phone Number of Technical Contact:**

[REDACTED]

**Resolution Date/Time:** 11 September 2024 08:50

**Resolution Actions:**

As advised by ATT

"The final splice of Maya-1 Segment 2 to Cancun was completed and all traffic was normalized on September 11, 2024 at 0350 UTC.

The Cable Ship Wave Sentinel completed a survey of the cable and has departed the repair grounds.

No additional power reconfigurations will be needed as a result of this repair."

Domestic checks being carried out to confirm resumption of all traffic via original routes.

[REDACTED]

