

Alric Lindsay  
By email: [Alric.lindsay@gmail.com](mailto:Alric.lindsay@gmail.com)

7 February 2025

**Re: Ombudsman Appeal file Lindsay 202400732; FOI/110501**

This is in response to your appeal to the Office of the Ombudsman concerning the Cayman Islands National Attractions Authority's (CINAA) refusal to grant access to records under the Freedom of Information Act (2021 Revision) (FOI Act).

On 21 July 2024, the applicant submitted a request for information in relation CINAA and its member's affiliation with the non-profit organization ACTIVE and a request for records concerning payments made to Patrick Thompson from 2016 to date.

On 5 August 2024, the Information Manager (IM) acknowledged receipt of your FOI request.

On 22 August 2024, as no response was received within the statutory timeframe for an initial decision, you sent a follow-up email to CINAA.

On 27 August 2024, since there was no response from CINAA, you requested an internal review (IR). On the same day, the IM acknowledged receipt of your request and advised that a response would be completed and provided later that day. The IM also notified you that CINAA was experiencing some issues with their FOI email system and JADE platform, which contributed to the delays.

On 9 November 2024, you appealed to the Ombudsman as the request for an IR was also not responded to within the statutory timeframe of 30 days. However, as the appeal was submitted to the Ombudsman outside of the statutory timeframe, on 10 December 2024, we conducted a review of the reasons for the late appeal in accordance with section 42(3) of the FOI Act and section 3 of our Appeals Policy and Procedures.

After considering the arguments presented by both parties, the Ombudsman concluded that it was reasonable to extend the period for the appeal; consequently, we accepted your appeal on 16 December 2024.

As part of the investigatory process, on 16 December 2024, we requested the records responsive to your request. We also requested confirmation of the timeframe for disclosure, as CINAA had previously indicated readiness to provide a response.

On 10 January 2025, we followed up with the IM, and on 13 December 2025, the IM disclosed several records to you.

31 January 2025, after providing you with a reasonable period to review the records disclosed to you, we followed up to assess whether you had any questions or concerns regarding the disclosure and advised that if there were none, we would proceed with closing this appeal file. On the same day, you responded with additional questions, and we clarified that the matters raised did not fall within the scope of the FOI Act. Accordingly, we have now closed this appeal file.

Kind regards,



**Shamique Frederick**  
Analyst, Information Rights

cc: Candace Ransome-Grant, Information Manager, Cayman Islands National Attractions Authority