

To: **The Applicant**
 Alric Lindsay
By email: Alric.lindsay@gmail.com

To: **The Public Authority**
 Cayman Islands National Attractions Authority
 Candace Ransome-Grant, Information Manager
By email: foi@cinna.ky

16 December 2024

Re: Receipt of Appeal for Ombudsman Appeal file Lindsay 202400732; FOI/110501

This is in response to an application to the Office of the Ombudsman to appeal the Cayman Islands National Attractions Authority's (CINAA) refusal to grant access to records under the Freedom of Information Act (2021 Revision) (FOI Act).

On 21 July 2024, the applicant submitted a request for information in relation CINAA and its member's affiliation with the non-profit organization *ACTIVE* and a request for records concerning payments made to Patrick Thompson from 2016 to date. (FOI/110501)

On 5 August 2024, the Information Manager (IM), acknowledged receipt of the FOI request.

On 22 August 2024, as no response was received within the statutory timeframe for an initial decision, the applicant sent a follow up email to CINAA.

On 27 August 2024, since there was no response from CINAA, the applicant requested an internal review (IR). On the same day, the IM acknowledged receipt of the applicant's request and advised that a response would be completed and provided later that day. The IM also notified the applicant that CINAA was experiencing some issues with their FOI email system and JADE platform which contributed to the delays.

On 9 November 2024, the applicant appealed to the Ombudsman as the request for an IR was also not responded to within the statutory timeframe of 30 days.



On 10 December 2024, as the appeal was submitted to the Ombudsman outside of the statutory timeframe, we conducted a review of the reasons for the late appeal in accordance with section 42(3) of the FOI Act and section 3 of our Appeals Policy and Procedures.

Upon consideration of the arguments presented by both parties, the Ombudsman concluded that it was reasonable to extend the period for the appeal.

We will investigate this appeal, and the parties will be given an opportunity to resolve it informally.

If you have any questions or concerns at any time during this process, please do not hesitate to contact me at +1 345 244-6155 or shamique.frederick@ombudsman.ky. For ease of reference, I have also attached our Appeal Policy and Procedures. You will find additional information in the Resources section of our website: <https://ombudsman.ky/resources>.

Kind regards,

Shamique Frederick

Analyst, Information Rights