

FREEDOM OF INFORMATION APPLICATION FORM



Please read the information for applicants on the reverse before you fill in this form.

Application made to: Utility Regulation and Competition Office
--

Details of applicant:

Surname (Family Name): LINDSAY	First Name: ALRIC
Organisation (if relevant): NONE	<input type="checkbox"/> Mrs. <input type="checkbox"/> Ms. <input type="checkbox"/> Miss <input checked="" type="checkbox"/> Mr. <input type="checkbox"/> Other _____
Postal address: PO BOX 10337 APO	Postal code: KY1-1003
Home phone number: 345 926 1688	Work phone number: N/A
Email Address: ALRICLINDSAY@GMAIL.COM	Fax:

Details of Request:

I request access to record(s) covering matters which are: 1. Personal Please include the name of the person to whom the information refers: _____ 2. Non-personal X	<p style="text-align: center;">Office use only</p> Identity verified? (personal information only) Yes No Type of identification: _____ Authorisation to make application? Yes No (Personal Information only)
--	--

The record(s) I request are: (attach additional pages if necessary)

On July 8, 2024, Radio Cayman reported a loss or degradation of internet service for several customers.

Regarding this, please confirm:

1. Please confirm whether either of the two submarine cables experienced any damage whatsoever between January 2024 and the present date.
2. If damage occurred, please specify the extent of the damage to each cable, including details on the location and nature of the damage.
3. If damage occurred, what was the date of the damage to the submarine cable(s) identified and reported?
4. If damage occurred, please disclose the dates when the repair work for the damaged submarine cable(s) was initiated and completed.
5. If damage occurred, were any temporary solutions or alternative arrangements implemented to mitigate the impact of the damaged submarine cable(s) on internet service during the repair period?
6. If damage occurred, what were the potential impacts on internet service, data transmission, and communication networks resulting from the damaged submarine cable(s)?
7. If damage occurred, provide details on any disruptions or outages in internet connectivity experienced by users, businesses, or service providers as a result of the damaged submarine cable(s).
8. If damage occurred, please disclose any measures taken to prevent similar incidents of damage to the submarine cable(s) in the future, including upgrades, maintenance schedules, or risk mitigation strategies.
10. If damage occurred, please provide any relevant reports, documents, or communication related to the damage, repair, and impact assessment of the submarine cable(s) during the specified period.

FREEDOM OF INFORMATION APPLICATION FORM



Do you want your request to be expedited (answered in 10 days)? If yes, please attach an explanation

No	
----	--

I wish to receive a copy/copies of the record(s) in the following format:

<input checked="" type="checkbox"/> photocopy	<input checked="" type="checkbox"/> electronic (via e-mail)
compact disc (audio/video or data)	<input checked="" type="checkbox"/> transcript
other (<i>please specify</i>)	Number of copies required: 1

The applicant must complete this section (tick appropriate box):

I want physical copies of the record(s) to be:	<input checked="" type="checkbox"/> Available to be picked up
	<input checked="" type="checkbox"/> I want to have the record(s) e-mailed to me
Signature: <i>Aluc Ludry</i>	Date: July 22, 2024

FREEDOM OF INFORMATION APPLICATION FORM



Information for Applicants:

This form has been designed to assist people in gaining access to records held by the Cayman Islands Government.

What is Freedom of Information?

The *Freedom of Information Law, 2007* (FOI Law) gives you the right to request access to records held by government authorities. All public authorities are required to follow a statutory process with respect to a response to your request and the timeframes under the law in assessing your application.

What details should I provide?

Applications for information do not need to be made on a particular form but may be made on this application form if preferred. In accordance with the *Freedom of Information (General) Regulations 2008*, (FOI Regulations) an application shall include the following

- a. A name;
- b. A postal address or e-mail address to which notices and information can be sent;
- c. Details of the records, including (if known) the period and/or geographic area to which the information relates; dates relevant to the information needed; the name or other identifying characteristics of the document; and
- d. The form of access preferred (e.g. electronic or photocopies).

What is Personal Information?

Under the FOI Law a person may request their own information. A separate application is required under the FOI Regulations for amendment or annotation of a personal record. If a person makes an application for their own personal information they must produce identification that allows the public authority to release this information. A person may be authorised to request someone else's personal information but must supply sufficient proof of this authorisation as required by the public authority (e.g. power of attorney, written authority by a next of kin).

What can I ask for?

You can ask for records that are held by a Cayman Islands Public Authority. Under the FOI Law a "record" includes: a paper file, microfiche, print out, disk, visual material (maps, plans, and photographs) and audio-visual material.

Do I have to pay?

Under the FOI Law, there is no application fee and no cost to inspect a record. However, the requestor is required to pay for expedited response, physical delivery of the records or for the cost of reproduction of a record, including the cost of converting a record into an alternative form.

The requestor shall be liable to pay a charge in the amount or at the rate fixed by, or in accordance with, the Schedule to the FOI Regulations. Payment by cheque / cash / money order / electronic card is required before copies of the document will be made. Each public authority may specify which forms of payment are accepted and which are not.

You will be supplied with a notice of the estimate of the charges if applicable. Processing and access charges may be waived for applicants at the discretion of the Chief or Principal Officer (e.g. financial hardship).

Processing of Application

You will receive acknowledgment of receipt of your application 10 calendar days after receipt by the public authority. A decision will be made within 30 calendar days of receipt unless an extension is authorised of an additional 30 calendar days. If you have indicated that you want your request expedited, you must provide a non-refundable fee of CI \$50 and a reasonable explanation (i.e. the records are needed for judicial proceedings, or proof that it will affect life, liberty or public safety/health) as outlined in the FOI Regulations. If your request for expedition is granted you will receive the records in 10 calendar days.

For more information, including specific fees, and to see a list of public authorities and Information Managers please visit our website at www.foi.gov.ky